



# Statement of Policy

NO.: 0113.01

TITLE: Mission Statement

DATE ADOPTED/REVISED: July 21, 2004

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## MISSION STATEMENT

The Chester County Intermediate Unit is an educational service agency that exists to provide quality, cost-effective services to the community and its residents.

These are our beliefs in support of the mission:

**Customer Service:**

We will provide quality services delivered on time, exactly as promised.

**Partnership:**

We will strive to be a valued partner in the educational process through effective programs and services.

**Leadership:**

We will stay in the forefront of theory and technology and actively share best practices and ideas.

**Creativity:**

We will respect, encourage and reward those staff members who break new ground, take risks, and assume responsibility.

**Commitment:**

We will maintain the highest standards of personal and professional conduct. We will strive to provide a collaborative and cooperative environment that encourages growth, pride, good morale, and equal opportunity.

**Flexibility:**

We will modify projects and develop new programs to effectively accommodate changes in the educational needs of those we serve.

Date of Adoption: March 19, 1986  
Revised: June 21, 1989  
Reaffirmed: November 28, 1990  
Revised: June 17, 1992  
Revised: April 21, 1993  
Revised: July 16, 1997  
Revised: July 21, 2004