

CHESTER COUNTY INTERMEDIATE UNIT 24

SECTION: EMPLOYEES

TITLE: COMPLAINT PROCESS

ADOPTED: JULY 21, 2010

READOPTED: SEPTEMBER 16, 2015

326. COMPLAINT PROCESS	
1. Authority	It is the Board's intent to establish reasonable and effective means of resolving conflicts among employees to reduce potential areas of complaints, and to establish and maintain clear two-way channels of communication between supervisory personnel and Intermediate Unit employees for situations not covered by the terms of a collective bargaining agreement.
2. Delegation of Responsibility	The Executive Director or designee shall establish procedures to manage the complaint process. References: School Code – 24 P.S. Sec. 964 Board Policy – 000 Procedures: 0112.01, 112.02, 911.03